



Daniel's story

The Whitby Scheme case study

Through our services at The Whitby Scheme, we provide leading person-centred support and facilities for 35 individuals with mental health needs and/or a learning disability. We take great pride in hearing the positive feedback about the care that we provide. Please find here comments from a social worker of a resident at The Whitby Scheme.



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I just wanted to say a huge thank you to you and your team for all your support in helping Daniel* achieve his goal of obtaining his own flat and regaining his independence. Because of your non-judgemental approach and open-mindedness, he was able to leave residential care and move into his own home. This was an outcome I really did not think could be achieved. You have proven me wrong and it has been a great success.

I appreciate all of the work you did in facilitating and supporting Daniel with every aspect of this move, not only did you support his transition, you supported his mum through this period. You and your staff were actively involved in supporting Daniel in setting up his home, implemented systems and procedures to ensure his ongoing safety, and ensured that the appropriate level of care was provided to support his daily needs. It is refreshing to see a manager provide such a high level of personal input. ”



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It is lovely to see Daniel so happy and relaxed, taking pride in himself, maintaining his home conditions, asking to learn to cook, undertaking his personal care and engaging with others in a positive way. Prior to his move, Daniel looked defeated. This move has provided him with the respect, dignity and stability he was asking for. His mum is extremely happy with this move, it has allowed her to step back and have some freedom without any worry.

The positive changes are a true testament to the person-centred approach you have all taken with Daniel. The skills and knowledge of yourself and the team have ensured consistency and clear boundaries to support his high level of need and has prevented behavioural issues. I do not feel that this outcome could have been achieved with any other provider.

Please thank each and every member of your team for the fantastic work. I am very grateful to you all! ”

Social worker of a resident at The Whitby Scheme



Contact us

If you would like to make a referral, call us on **0808 208 2147**

If you have a specific enquiry for the site, call the local number on **01947 602 727**

Alternatively, send an email to **adultcare@priorygroup.com**

or visit our website at **www.priorygroup.com**

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