



Inspected and rated

Good



Liam's story

Belmont Road case study

Liam* is in his 20s and has a learning difficulty, cerebral palsy and other physical health issues.

After his previous home closed abruptly, he arrived at Belmont Road in a distressed state and was very unhappy about having to move away. Liam does not communicate verbally, and he struggled to express himself and express his needs to others.



How Belmont Road supported Liam

When he moved to Belmont Road, the staff team dedicated their time to building a rapport with Liam and gaining his trust. As it was so difficult for Liam to communicate, the team focused on getting to know him and observing his behaviours, identifying how different sounds and body language could indicate how he was feeling and what his needs were.

To find out all they could about him, they spoke to his family members and the professionals who supported him and built strong relationships with his mum and social worker. After developing a thorough knowledge and understanding of Liam, the team were able to plan and deliver person-centred support and care, tailored to his individual needs. It was decided that one-to-one support would be most suitable for Liam, to help with areas including eating, drinking and personal care, and this would also include waking night support to ensure that his physical health issues were managed effectively.



Person-centred care and support

The staff team at Belmont Road discovered the things that Liam enjoyed doing, like watching game shows, listening to music and laughing with others, and made these a regular part of his day. While his own personal space was important to him, the team identified the best ways that Liam could integrate with other residents in the home, so he was able to enjoy positive interactions with those he lived with. Liam was also supported to strengthen his relationship with his mum, with regular video calls and visits. It was not long before he felt comfortable and happy at Belmont Road.



Achieving positive outcomes

After a successful time at Belmont Road, Liam was carefully transitioned into a supported living setting near to where his mum and other family members were living. He still receives the level of support he needs, but having his own flat offers more personal space and a greater degree of independence.

Liam's mum is planning to buy him a mobility vehicle, which will mean he is able to access the community more easily, further building his confidence and daily living skills. At Priory we are very proud of Liam and the progress he has made.



Contact us

If you would like to make a referral, call us on **0808 208 2147**.

If you have a specific enquiry for the site, call the local number on **01354 660623**.

Alternatively, send an email to **adultcare@priorygroup.com**

or visit our website at **www.priorygroup.com**

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