



William's story

Priory Radstock Satellite case study

William is an autistic man who had previously been detained under the Mental Health Act. He moved into one of Priory's residential services after spending two years in an inpatient hospital setting.

William's background

During William's time in hospital, his lifestyle was restricted. He did not have access to a mobile phone or money, and had to be accompanied by staff at all times when accessing the community. At this time in his life, William needed a lot of support to engage and complete daily living skills. He would frequently decline personal care, resulting in poor personal hygiene.

William also found it hard to regulate his emotional needs. This meant that he would present frequent and severe behaviours of concern, both at home and when out in the community. Some of these incidents would lead to physical intervention or the use of medication in order to de-escalate.



How we supported William

When William first arrived at Priory Radstock, he was assigned dedicated keyworkers to support him through his transition, and the team produced detailed support plans to ensure that his needs were met. At first, William needed the support of three members of the team, 24-hours per day. His care team worked hard to support William to develop and follow a timetable, with a focus on providing structure and predictability.

As William began to settle into his new home and routine, the team found that the frequency and intensity of behaviours of concern decreased, which meant that they were able to reduce the need for staff intervention. His care plans were frequently reviewed and amended to reflect this, and his support package saw a gradual reduction. William was also supported by a positive behaviour support (PBS) practitioner, who worked with his care team to identify his behaviour triggers, and implement proactive strategies to avoid these triggers and minimise their impact.

It was felt by William and his care team that a smaller service with less stimulation would be beneficial for William to continue to grow. So, it was agreed by William that he would move to nearby Priory Radstock Satellite, also known as Redfield Road, where he could continue to be supported by his core team, in a more peaceful environment.



Achieving positive outcomes

Following his move to Redfield Road, William's quality of life saw a huge improvement. His presentation of behaviours of concern became infrequent and of a low severity. At this point, William no longer required any physical interventions in his behaviour support plans, and he rarely required the use of medication to de-escalate incidents. As a result, William's care package reduced to one-to-one support for just six hours of his day, and he was able to live his life much more independently.

With William much happier, and having successfully grown his independence, it was decided that it was time for William to fulfil his goal of living in his own home. He has now been supported to transition to a supported living placement, where it is hoped that he will continue to thrive. Both William and the team at Priory Radstock and Redfield Road are really proud of how far he has come, and were delighted to support his move to supported living.

"This individual moved to Priory Radstock facing many challenges on a daily basis, built upon his independence moving to Redfield Road, and now has moved into his own home," said the region's operations director. "We are very proud of him."



Contact us

If you would like to make a referral, call us on **0808 208 2147**.

If you have a specific enquiry for the site, call the local number on **01761 417 398**.

Alternatively, send an email to **adultcare@priorygroup.com**

or visit our website at **www.priorygroup.com**

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