Priory is the largest provider of child and adolescent inpatient services to the NHS. We aim to meet a young person’s mental health needs safely and effectively, in the least restrictive environment, whilst maintaining their privacy, dignity, sense of self and relationships with those close to them. We also provide outpatient therapy and day care services at selected locations.

Our inpatient provision is offered to young people aged between 12 and 18 years. However, under special circumstances, Priory is able to provide inpatient support for young people from the age of 10.

Service overview

Priory provides a comprehensive range of services that support young people with a wide range of risks and complexities, which consists of:

- General adolescent unit (GAU)/Tier 4 services
- High dependency units (HDUs)
- Psychiatric intensive care units (PICUs)
- Eating disorders
- Low Secure Services for both mental health and learning disabilities

Our outcomes

We work hard to involve young people in their care and aim to provide supportive services which make a positive difference to their behaviours and future lives. We are delighted that the vast majority of young people speak positively about their experience with Priory:

- 95% of young people felt that staff were caring, supportive and communicated well
- 92% of young people felt listened to and understood by staff
- 90% of young people reported overall satisfaction with the service

(Quality accounts 2018-19)
Our comprehensive multidisciplinary teams provide evidence-based treatment programmes across a range of conditions. Our treatment plans are tailored to the needs of each individual and aim to take into account individual mental, physical, educational and spiritual needs.

We are regularly reviewed by the Quality Network for Inpatient CAMHS (QNIC), ensuring that we meet national standards for quality of care.

Our locations

Key:
- Tier 4
- High dependency unit
- Psychiatric intensive care unit
- Eating disorders
- Low Secure mental health
- Low Secure learning disability

Find out more

For more information or to make a referral, please call 0808 291 2162, email prioryenquiries@nhs.net or visit www.priorygroup.com/nhs