

Priory Mental Health and Addiction Services

Information for GPs and healthcare professionals

PRIORY
HEALTHCARE

Priory's nationwide network of private mental health and addiction treatment centres provides patients with fast access to high-quality treatment.

Tailored treatment

Every person we support receives a personalised treatment programme. An initial consultation enables our expert team to understand the challenges each individual faces, and to recommend the best course of treatment.

We employ and work with the country's leading psychiatrists, psychologists and therapists, offering evidence-based treatments to help manage all types of mental health conditions and addictions:

- + Anxiety
- + Depression
- + Eating disorders
- + Stress
- + Addictions
- + Anger management
- + Support for young people
- + Obsessive-compulsive disorder (OCD)
- + Support following physical injury
- + Panic attacks
- + Relationship problems
- + Sexual problems
- + Sleep problems
- + Medically unexplained symptoms
- + Chronic pain

Making a referral

We offer simple and secure processes for referring into Priory, including:

1. Our online form via www.priorygroup.com/gp-referral
2. Emailing securely to priory.referral@nhs.net
3. Calling **0800 090 1354**

Practices are also able to make referrals to Priory through their own systems including EMIS Web and SystemOne. Your regional PPS can support with any queries, including integrating your practice systems.

Referral process overview

1. Choose your preferred referral process – please include the patient's contact details, along with information on circumstances and medical history
2. A unique reference number is generated for each enquiry
3. Our 24/7 support team will co-ordinate the referral with the most appropriate Priory location, who will contact the patient and check appointment availability with the most appropriate Priory specialist for that patient
4. Appointment is accepted by patient and relevant documentation is completed prior to appointment





Pricing and payment

Priory offers accessibly-priced treatment packages for individuals who are looking to self-pay.

We are an approved provider for the UK's leading private medical insurers and many of your patients may be able to access treatment through their policy. Insurers may also cover day care and inpatient treatment.

Patients should check their levels of cover with their insurer prior to commencing treatment.

Treatment you would recommend

- + 99% of group therapy patients were satisfied with the quality of their care
- + 95% of mental health patients said they were satisfied with the quality of care they received
- + 94% of patients in addiction services said they would recommend us to a friend

Adding value to GPs

Priory provides GPs with a range of support, both to aid professional development and to assist your patient discussions:

- + Education events – specialist psychiatrists and therapists are available to visit your practice to host free educational seminars. A certificate is also provided for your CPD
- + E-newsletter, Priory Bitesize, provides advice for helping your patients presenting with certain conditions. To sign up, please visit www.priorygroup.com/registration
- + GP webinar programme, focusing on a key topic, presented by a leading Priory expert – CPD points are available. You can register to attend, or receive recordings of the webinar. Enquire by visiting www.priorygroup.com/gp-webinars

Contact us

Priory Placement Specialists (PPS) are a team of advisers who work with GPs, patients and their families to find the most appropriate treatment for an individual's needs. They can support you with arranging education events, answering queries about Priory services and assisting you with referrals.

To contact your regional PPS, email relationshipsteam@priorygroup.com or visit www.priorygroup.com/placementspecialists

If you require any other support, you can visit our dedicated GP web pages at priorygroup.com/gp