Priory’s specialist inpatient acute and psychiatric intensive care unit (PICU) teams are committed to providing the highest quality of care. We help support individuals with a wide range of mental health conditions in therapeutic and supportive environments.

Our aim is to assist anyone within our services to understand and treat their condition, using National Institute for Health and Care Excellence (NICE) approved interventions, that help to recognise and prevent triggers for relapse.

Service overview

- Immediate focus on helping patients who are in an acutely disturbed phase of serious mental illness
- Assessment and management of high levels of risk and complexity to expedite stabilisation and promote recovery
- Close working with families and carers
- Emergency placements 24 hours a day, 7 days a week

Our outcomes

We work hard to involve individuals in their care and aim to provide supportive services which make a positive difference to their behaviours and future lives. We are delighted that the vast majority of individuals in our care, speak positively about their experience with Priory:

- **99%** of acute and addictions patients felt staff were caring and supportive and communicated well with them
- **97%** of acute and addictions patients said their privacy and dignity were respected
- **93%** felt the treatment received and the skills learnt will help them to manage life when they move on from treatment

(Quality accounts 2019-20)
All of our treatment plans are tailored to the particular needs of the individual.

We are regularly reviewed by the Care Quality Commission (CQC), ensuring that we meet national standards for quality of care.

Find out more
For more information or to make a referral, please call 0808 291 2162, email prioryenquiries@nhs.net or visit www.priorygroup.com/nhs