Priory’s video therapy services explained

Video services offer the same access to Priory specialists through the internet rather than patients having to travel to a Priory centre. Conversations take place between patients and their therapist, and they can see and hear each other without being in the same room.

Through combining the expertise of Priory’s specialists and Babylon Healthcare’s market leading app, Priory Connect powered by Babylon provides quick access to market leading mental health support.

You will have your therapy sessions with a Priory therapist through the Babylon app, in the comfort of your own home or another place of your convenience.
The benefits of video services

Video therapy and assessments are increasingly being embraced for the delivery of medical treatment and provides a number of benefits:

+ An app based service delivered through your mobile device
+ Choice of the therapist that you wish to work with
+ Choice of appointment time to suit you
+ Receive the service in the comfort of your own environment
+ Greater access for you if mobility or mental health prevents you from leaving home

Activation

You will be able to select a therapist for a daytime or evening session once you have registered your personal information and set up your Babylon account. Priory Connect is available to those self-funding, and you may also be able to access support through your private medical insurance (PMI) policy.

For more information

Priory will advise if you are suitable for video services and in some cases, it may be recommended that an initial face-to-face appointment is arranged, during which your options can be discussed further.

If you are currently undergoing treatment with Priory, speak to your specialist to find out more information.

Otherwise, please call 0800 840 3219 or email info@priorygroup.com