

Patient and Carer Race Equality Framework (PCREF)

Creating fairer, safer and more inclusive care

What is PCREF?

PCREF is a mandatory anti-racism accountability framework for mental health services. It exists to identify and fix racial inequalities in access, experience and outcomes.

What this means for Priory

We recognise that people's experiences differ based on race and background. PCREF aligns with our commitment to equality, inclusion and reducing health inequalities, and supports our aim of helping people reach their potential.

Why it matters

Nationally, black and minority ethnic patients often face poorer experiences and outcomes. PCREF shifts the focus from treating everyone the same to treating people according to their individual needs to achieve equal outcomes.

How Priory is taking action

+ Leadership and governance

Managers and the Board are responsible for identifying and addressing racial disparities, supported by our Non-Executive Director, Dr Olu Olasode.

+ Data and feedback

We are improving data transparency, reviewing whether patients from ethnic minority backgrounds experience higher rates of detention or restrictive practices, and responding to this information.

+ Lived experience involvement

Our PCREF Steering Group includes patients and carers who help shape services, policies and day to day practices.



PCREF

Patient and Carer
Race Equality Framework

Driving diversity and inclusion

PRIORY

Find out more

Visit the PCREF page
on the intranet

Email: PCREF@priorygroup.com

